



# EXPANDING YOUR BUSINESS

## ProCloud | Managed Wi-Fi Services

### The Challenge

Today, business success—whether it is reducing operational costs, maximizing efficiency through mobility or improving customer satisfaction—depends on your network. So how can businesses:

- Deploy a network that offers greater capacity to support Wi-Fi®, VoIP and other business critical applications?
- Allow seamless connectivity to users and devices, while ensuring highest levels of security and reliability?
- Invest in building a robust network with limited IT resources and budgets?

### The Solution - ProCloud

Transform your business with ADTRAN's ProCloud and ProCloud Plus cloud-managed services. With ProCloud, businesses can take advantage of a "worry-free" secure, cloud-managed network infrastructure with guaranteed 99.99% uptime, all in a pay-as-you-grow annual subscription model.

### Differentiators

- Pay-as-you-grow solution
- Industry-best SLAs
- Flexible deployment options with freedom to migrate
- Better security with visibility into network, devices and users
- Manage from anywhere and on any device for greater control
- Upgrade to ProCloud Plus and augment your technical staff

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## Features and Benefits

- **Quickly scale your network:** Adding equipment to ProCloud is a matter of unboxing and connecting it to the network. Our Bluesocket® access points (APs) auto-connect to ProCloud to begin configuration downloads and will be live on your network.
- **Manage the entire network from any device:** Gain greater control over your network by remotely managing and updating your ProCloud network from any device, anytime. Perform configuration back-ups and even upgrade your network.
- **Get insight into network health:** ProCloud offers real-time and historical reports and trends into network health, connected devices, capacity and usage. Make better informed decisions on network investments to improve the user experience.
- **Cut network outage costs and minimize business risk:** With comprehensive support services, ProCloud ensures your network downtime is minimized with advance hardware replacement (remote or onsite options) and priority tech support to resolve issues.
- **Offload IT burdens:** Businesses can get all of the above and key remote management services delivered by ADTRAN experts with ProCloud Plus. Now businesses can offload IT equipment related burdens by augmenting their existing resources to focus on what they do best – serve their customers.

## ProCloud

ADTRAN ProCloud empowers businesses to quickly enhance their network with a cloud-management solution that enhances security and reliability, and minimizes CAPEX with a pay-as-you-grow model. The ProCloud solution includes:

- **Centralized cloud-managed platform:** offers a “command and control” over the entire ProCloud network for real time decisions and historical trends. Perform centralized configuration updates and bulk firmware upgrades.
- **Simplified administration:** A flexible and customized dashboard that also provides dynamic reporting. Real-time and historical information as a single pane of glass provides greater insight into trends for improved networking decisions.
- **Best in industry services:** Includes configuration back-ups, priority technical support, guaranteed advance hardware replacement options and even onsite support options.

Options include NBD or 4-hour advance hardware replacement anywhere in the continental US or in Canada.

## ProCloud Plus

ProCloud Plus takes the service level of ProCloud one step further by offering key remote management services delivered by ADTRAN. With ProCloud Plus you get worry-free, cloud-management of your Bluesocket Access Points, monitored 7x24 by ADTRAN experts.

- **Automated trouble ticketing:** 7x24 network monitoring with automatic trouble ticket generation based on alerts.
- **Configuration support:** ADTRAN experts will assist with equipment configuration changes
- **Firmware upgrades:** Access to firmware upgrades, and ADTRAN experts will perform all security related upgrades.
- **Optional ProServices:** ADTRAN ProServices (which includes ProCloud) offers complete life-cycle support from planning and implementation, through on-going support and management.

## ProCloud | Managed Wi-Fi Service



### ProCloud Equipment

ADTRAN provides a full line of powerful enterprise-class networking solutions for all your network needs. Together these solutions with ProCloud and ProCloud Plus address today's highest networking priorities, from bandwidth expansion, VoIP, BYOD, to network security.

### Wireless LAN Solutions

We offer the industry's most flexible portfolio of cloud-managed Wi-Fi® solutions built on virtual Wireless LAN (vWLAN), the industry's premier cloud-managed wireless LAN. Our vWLAN is simple yet powerful: simple in that it is intuitive, easy to learn, setup and use, and powerful with unmatched visibility, security, reliability, scalability and performance. In addition, our ProServices offers the most robust lifecycle professional services—from initial designs, to onsite surveys, to installations, all the way to an end-user Help Desk.





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## Ordering Information

Description	ProCloud	ProCloud Plus
<b>Elastic Infrastructure</b>		
Pay-as-you-grow scalable infrastructure	■	■
Cloud ready deployments with centralized configuration	■	■
Includes firmware updates	■	■
<b>Centralized Cloud Management</b>		
Single-pane-of-glass to view all ProCloud devices	■	■
View into network health, security, and usage	■	■
Real-time customizable reporting and management dashboard	■	■
<b>Guaranteed Network Uptime and SLAs</b>		
7x24 monitoring of hosted cloud management infrastructure, alerts, and access to support	■	■
<i>Next Business Day (NBD) hardware replacement (4-hour advance hardware replacement is optional)</i>	■	■
Configuration back up to the cloud	■	■
<b>Flexibility</b>		
Freedom to migrate between ProCloud Services	■	■
<b>Firmware Upgrades</b>		
Firmware upgrades ( <i>included</i> )	■	■
Security upgrades for software	■	■
<b>ADTRAN Remote Management Services</b>		
7x24 network monitoring of ProCloud Plus network - hosted infrastructure and connected ADTRAN equipment	■	■
Automatic trouble tickets for key areas, working with the customer for a resolution		■
Configuration support		■
Customized reporting		■
Augmenting IT staff with ADTRAN expertise		■

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